



Health Access

REGULAR MEETING OF THE GOVERNING BOARD OF THE IEHP HEALTH ACCESS

July 7, 2025 - 9:00 AM

Board Report #362

**Dr. Bradley P Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730**

If disability-related accommodations are needed to participate in this meeting, please contact BoardServices@IEHP.org during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT IEHP HEALTH ACCESS GOVERNING BOARD MEETINGS:

The meeting of the IEHP Health Access Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction at the time of the meeting when the item listed on the agenda is called. In order to keep track of speakers and to be able to notify the Board of any speakers on a particular agenda item, a speaker slip is requested to be completed and provided to the Board Secretary by the commencement of the public meeting and no later than the time the agenda item has been called so that you may be recognized by the Board to speak. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above or by contacting the Secretary to the Governing Board by phone at (909) 736-6891 or by email at BoardServices@iehp.org.

Any member of the public may observe the scheduled proceedings by using the information listed below

<https://youtube.com/live/dEVcE6yxwbA?feature=share>

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda

AGENDA

- VI. Conflict of Interest Disclosure:
Please note that Board members who also serve as a member of a legislative body of another public entity, such as San Bernardino County or the County of Riverside, does not by itself constitute a disqualifying conflict of interest that would prevent such members from participating on matters appearing on the agenda for the Inland Empire Health Plan or IEHP Health Access despite their affiliation with both public entities.
- VII. Adopt and Approve of the Meeting Minutes from the January 13, 2025, Regular Meeting of the Governing Board of the IEHP Health Access
- VIII. CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. Approve the Appointment of Dr. Edward Juhn as the Chief Executive Officer of IEHP Health Access
 2. Approve the First Amendment to the Enhanced Care Management Provider Agreement with the Inland Empire Health Plan
- X. Comments from the Public on Matters Not on the Agenda
- XI. Board Member Comments
- XII. Closed Session
- XIII. Adjournment

The next meeting of the IEHP Health Access Governing Board will be held on August 11, 2025, at the Dr. Bradley P. Gilbert Center for Learning and Innovation in Rancho Cucamonga.

Department: ADMINISTRATION

1. Title: APPROVE THE APPOINTMENT OF DR. EDWARD JUHN AS THE CHIEF EXECUTIVE OFFICER OF IEHP HEALTH ACCESS

Chief: Jarrod McNaughton, Chief Executive Officer

Background & Discussion:

IEHP Health Access (IEHP HA) is contracted with IEHP to provide Enhanced Care Management (ECM) services to IEHP Members. On January 8, 2024, under MO 24-019, the Governing Board of IEHP HA recognized that a Chief Executive Officer (CEO) was needed to navigate the organization through regulatory requirements and direct and oversee all necessary operations for IEHP HA to deliver ECM services to IEHP Members. Accordingly, on April 8, 2024, under MO 24-094, the Governing Board of IEHP HA appointed Dr. Takashi Wada as the CEO of IEHP HA.

Dr. Wada will soon transition from his role as IEHP HA's CEO. Dr. Edward Juhn, who currently serves as the Chief Medical Officer of IEHP, will assume the position of CEO of IEHP HA upon Dr. Wada's departure. Dr. Juhn's extensive experience as both a practitioner and an executive in both clinical and administrative settings makes him exceptionally qualified to serve as the CEO of IEHP HA.

Procurement Solicitation Type: N/A

Recommendation(s):

That the Governing Board of IEHP Health Access (IEHP HA) approve the appointment of Dr. Juhn as CEO of IEHP HA, Dr. Juhn will continue IEHP HA's delivery of ECM services to IEHP Members, including the administration of the Master Services Agreement and ECM Provider Agreement with IEHP, consistent with the delegation of authority set forth in MO 24-019.

Financial Impact: N/A	Not to Exceed Amount: N/A	Term: N/A
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Fiscal Impact	Financial Review	Procurement Review	Reviewed by Counsel	Director Approval	Chief Approval
None	NA	NA	S. Oh	S. Oh	J. McNaughton

Department: ADMINISTRATION

2. Title: APPROVE THE FIRST AMENDMENT TO THE ENHANCED CARE MANAGEMENT PROVIDER AGREEMENT WITH THE INLAND EMPIRE HEALTH PLAN

Chief: Dr. Edward Juhn, Chief Executive Officer

Background & Discussion:

Inland Empire Health Plan (IEHP) Health Access was created by the Counties of Riverside and San Bernardino in 2005 as a Joint Powers Agency (JPA) for the purpose of establishing a separate Quality Improvement Fee (QIF) plan; QIF was eventually phased out and its Knox-Keene license relinquished, but IEHP Health Access still exists today as a JPA.

In 2024, the California Department of Health Care Services (DHCS) shared its vision of shifting Enhanced Care Management (ECM) services from a plan-based approach to a community-based approach and directed IEHP to support its vision. In response, IEHP sought to identify a community partner that shares the same mission, vision, and values that lay at the foundation of IEHP's former ECM care teams. IEHP Health Access exists to serve eligible residents of the Inland Empire region. As a JPA governed by the same members of the IEHP Governing Board, IEHP Health Access not only understands, but also embodies IEHP's commitment to providing optimal care and providing vibrant health for its Members.

In June 2024, under Minute Order #24-019, IEHP Health Access entered into an ECM Provider Agreement with IEHP, effective July 1, 2024, for ECM service delivery to enrolled and qualifiable IEHP Medi-Cal Members. Since establishing service delivery, IEHP Health Access has cared for an average enrolled population of over 2,600 IEHP members per month. These services are currently supplied by fifteen (15) total ECM care teams that have been strategically deployed across IEHP's areas of greatest member need or provider network coverage gaps.

Procurement Solicitation Type: N/A

Recommendation(s):

That the Governing Board of IEHP Health Access approve the First Amendment to the ECM Provider Agreement with IEHP. There are no costs associated with this First Amendment.

This First Amendment updates the agreement's attachments, clarifies populations served, funding, care team structure, documentation, training, and oversight requirements, and aligns the agreement with current state policy and operational guidance.

Financial Impact: \$0	Not to Exceed Amount: \$0	Term: N/A
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Fiscal Impact	Financial Review	Procurement Review	Reviewed by Counsel	Director Approval	Chief Approval
Select Impact	[enter FP&A analyst and date]	[enter PCS, Mgr., Dir, and date]	S. Oh	S. Oh	E. Juhn

**THE GOVERNING BOARD
OF THE
IEHP HEALTH ACCESS**

Mission Inn Hotel and Spa
Santa Barbara Conference Room
3649 Mission Inn Avenue
Riverside, CA 92501

MINUTES OF THE JANUARY 13, 2025 REGULAR MEETING

Governing Board Members Present:

Supervisor Curt Hagman
Supervisor Yxstian Gutierrez
Supervisor Dawn Rowe
Supervisor Karen Spiegel

Dan Anderson
Drew Williams

Governing Board Members Absent: Eileen Zorn

Governing Board Member Vacancy: None

Inland Empire Health Plan Employees and Legal Counsel Present:

Jarrold McNaughton, Chief Executive Officer
Keenan Freeman, Chief Financial Officer
Vinil Devabhaktuni, Chief Digital and
Information Officer
Edward Juhn, Chief Quality Officer
Michelle Rai, Chief Communications &
Marketing Officer
Supriya Sood, Chief People Officer
Takashi Wada, Interim Chief Medical Officer
Susie White, Chief Operations Officer

Raymond Mistica, Esq. Deputy County Counsel
Anna Wang, Esq., Vice President, General Counsel
Mario Diaz, Government Affairs Administrator
Annette Taylor, Secretary to the Governing Board
Stefanie Stubblefield, Board Specialist

IEHP Staff Absent: Victoria Ostermann, Director of Government Affairs

Guests: None

- I. Call to Order:
Chair Hagman called the January 13, 2025 regular meeting of IEHP Health Access Governing Board to order at 9:00 a.m.
- II. Pledge of Allegiance:
- III. Roll Call
- IV. Agenda Changes: None
- V. Public Comment: None
- VI. Conflict of Interest Disclosure: None

- VII. Adopt and Approve the Meeting Minutes from December 9, 2024 Meeting of the Governing Board of the IEHP Health Access Governing Board.

Action: On motion of Member Anderson and seconded by Member Williams, the Meeting Minutes from the December 9, 2024 Regular Meetings of the Governing Board of IEHP Health Access were approved as presented. (Anderson/Williams; Zorn Absent)

- VIII. IEHP Health Access:

Consent Agenda:

Action: On motion of Member Anderson and seconded by Member Williams, Item 1 on the IEHP Health Access Consent Agenda was approved as presented. (Anderson/Williams; Zorn absent)

- IX. Comments from the Public on Matters Not on The Agenda: None

- X. Board Comments: No comments

- XI. Adjournment

Chair Hagman adjourned the January 13, 2025, IEHP Health Access Governing Board meeting at 9:04 a.m.

The Approved Governing Board Minutes for January 13, 2025 will have a copy of the IEHP Health Access Board Report #356 attached

These Meeting Minutes were duly adopted and approved on April 14, 2025.

Annette Taylor
Secretary to the IEHP Governing Board